

Message

---

**From:** Hanchett, James (DPH) [/O=COMMONWEALTH OF MASSACHUSETTS/OU=MASSMAIL-01/CN=RECIPIENTS/CN=JAMES.HANCHETT]  
**Sent:** 4/6/2012 1:24:46 PM  
**To:** 'sandra\_castro-nguyen@non.agilent.com' [sandra\_castro-nguyen@non.agilent.com]  
**Subject:** Pump Return Question

Hi Sandra,

I spoke with you about a vacuum pump (G3170-80025) purchase on 3/15 and received quote # 1187610, because of State purchasing rules I could not order pump directly from Agilent. I used an outside party and purchased through Government Scientific PO # 1220551. How can I return old Agilent pump to you for the \$701.00 credit to?

Jim Hanchett  
Amherst Drug Lab  
Room N251 Morrill I  
637 North Pleasant Street  
Amherst, MA 01003  
Phone 413-545-2607  
Fax 413-545-2608  
Cell [REDACTED]